iJoy-2400
Robotic Massage® Chair

use & care manual

humantouch.com
800.355.2762

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Your Human Touch® iJoy® massage chair is the perfect bridge between state-of-the-art technology and the ancient healing art of massage. It’s a key ingredient for a balanced life—and it’s right in your own home!

Your Human Touch iJoy massage chair incorporates patented Human Touch® Technology. It emulates the same techniques used by massage and chiropractic professionals for back and spinal care. It’s hard to believe it’s not human!

To ensure that you don’t overlook any of your chair’s features, and that you use it safely, read this manual carefully. Then sit back, relax, and enjoy!
Do not use outdoors.

Never drop or insert any object into any opening. Never operate this product with the air openings blocked. Keep the air openings free of lint, hair, and the like.

Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or if it has been left outdoors. Return this product to a service center for examination and repair.

Do not operate where aerosol (spray) products are being used or where oxygen is being administered.

To disconnect, turn all controls to the OFF position, then remove plug from outlet.

Never operate this product if it has been dropped or damaged, or dropped into water. Return this product to a service center for examination and repair.

Do not use this product if it has been left outdoors, or if it is not working properly. Consult your physician.

Always unplug the product from the electrical outlet immediately after using and before cleaning.

Do not attempt to repair this product yourself.

Safety Precautions

Do not pull on the AC cord. Do not use the cord as a handle.

Always keep the power cord away from heated surfaces.

Never leave this product with the air openings blocked. Keep an air opening free of lint, hair, and the like.

Never drop or insert any object into any opening.

SAVE THESE INSTRUCTIONS

Do not attempt to repair this product yourself. This product is designed for personal in-home use. Commercial use will void warranty.
1. Plug it in
Plug the power cord into a grounded 120-volt power source.

2. Child safety lock
Make sure child safety lock is set to Unlock.

3. Power on
Turn the master power switch (on the left-hand side of the chair) to ON.

4. Get comfortable
While sitting in the chair, adjust the backrest by pulling the backrest handle up. Leaning backward or forward until you find a comfortable position. Release the handle.

Using your Human Touch massage chair is easy! Just plug it in, power it on, then use the backrest handle to adjust the backrest angle for maximum comfort.
take control

Self-retracting controller stores conveniently in armrest dock.

Power — lights to indicate that master power switch is on.

Stop — stops the massage and parks the massage rollers at the top of the backrest.

Position — use this button along with any selected massage technique to target the desired area of your back. You can press this button before or after selecting the massage technique.

Zone — targets your massage to a six-inch zone. Use the Position buttons to focus your massage on the desired area.

Massage Programs massage the specified area of your back for 15 minutes, using a variety of massage techniques. The corresponding LED lights on the remote to indicate which massage mode is currently in use.

Full back refresh — massages your entire back.

Neck/shoulder relief — massages your upper back.

Lower back release — massages your lower back.

Now choose a massage technique to suit your mood. Your Human Touch massage chair lets you customise your massage using a wide variety of massage techniques. Choose from three stationary massage techniques and a rolling massage, or combine them! Use the Position buttons to target your massage to a specific area, or select one of the three auto massage programs and let the chair take control. No matter how you use it, your Human Touch massage chair offers maximum massage flexibility and refreshing benefits.

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PERCUSSION

Alternates rapid-tapping strokes along the spine to stimulate both spinal muscles and spinal joint areas, emulating the percussive massage technique used in sports medicine for deep muscle therapy.

COMPRESSION

Presses on spiral muscles and spiral joint areas using alternating strokes and a gentle rocking motion, emulating a technique used in sports medicine and in spinal therapy by chiropractors.

KNEADING

Kneads your back in a small, circular motion on both sides of your spine simultaneously.

ROLLING

Rolls gently up and down your back near your spine.

Relieves tension and soreness by lifiting and stretching muscles. Improves circulation and helps bring vital nutrients to the spinal area.

Compresses on spinal muscles and spinal joint areas using alternating strokes and a gentle rocking motion, emulating a technique used in sports medicine for deep muscle therapy.

Flexes spinal joints and releases pressure on the spinal column, improving the entire back area.

What it Does

Benefits

Alternates rapid-tapping strokes along the spine to stimulate both spinal muscles and spinal joint areas, emulating the percussive massage technique used in sports medicine for deep muscle therapy.

Relieves tension and soreness by lifting and stretching muscles. Improves circulation and helps bring vital nutrients to the spinal area.

Presses on spiral muscles and spiral joint areas using alternating strokes and a gentle rocking motion, emulating a technique used in sports medicine and in spinal therapy by chiropractors.

Kneads your back in a small, circular motion on both sides of your spine simultaneously.

Rolls gently up and down your back near your spine.

Relieves tension and soreness by lifting and stretching muscles. Improves circulation and helps bring vital nutrients to the spinal area.

Flexes spinal joints and releases pressure on the spinal column, improving the entire back area.

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1. Flip the head pillow over the headrest, to the back of the chair.
2. Open the horizontal zipper on the front of the backrest.
3. Insert or remove the massage-softening pad, as desired.
4. Close the zipper.
5. Flip the head pillow over to the front of the chair.

To experience the full power of Human Touch just remove the massage-softening pad.
But keep it handy, in case you want to replace it in the future.

To customize massage intensity you may have zippers that are closed with a plastic Security Tie. Cut the Security Tie with a nail clipper or other suitable instrument. Take care to not cut the chair upholstery.

Replacement massage-softening pads are available from Human Touch, for an additional charge.

To keep your product working and looking its best, please follow these simple care guidelines.

Cleaning:
1. Be sure to unplug before cleaning.
2. Do not use benzene, thinner or any other solvents on your massage chair.
3. Remove dust on the backrest or armrest with a vacuum cleaner.
4. If the backrest or armrest become dirty, wipe with a damp cloth, then a dry cloth.
5. Common upholstery cleaners may be used for tough stains.
6. When cleaning the remote control or around the power switch, use a dry cloth only. Never use a damp cloth to clean the remote control or power switch.

Fabric Care:
To maintain your Human Touch products, do not use benzene, thinner or any other solvents on your massage chair. Wipe with a dry cloth only. Never use a damp cloth to clean the product.

WARNING: Be sure to test any cleaning solution on a small, inconspicuous part of the product to ensure that the color does not fade prior to using the solution on the entire product.

Maintenance and Repair:
1. The mechanisms of this product are specially designed and constructed to be maintenance free. No periodic lubrication or servicing is required.
2. Your chair should only be serviced by an authorized service center.

Storage:
1. When not in use for a long period of time, we recommend that the chair be cleaned, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.
2. Do not store near heat or open flame. Do not leave this product exposed to direct sunlight for long periods of time. This may cause fading or damage.

Miscellaneous:
1. Foreign objects should not be inserted between the massage nodes or the unit housing.
2. The main power switch, located on the back of the product, to off and do not operate the product for at least 30 minutes. Failure to turn the product off may result in the product starting unexpectedly when the product cools.

WARNING: This product is equipped with a thermal melting protection device. This is an added safety feature to protect you and the product from overheating. If the product should suddenly stop and will not start, turn the main power switch, located on the back of the product, to off and do not operate the product for at least 30 minutes. Failure to turn the product off may result in the product starting unexpectedly when the product cools.

Your Human Touch massage chair may have zippers that are closed with a plastic Security Tie. Cut the Security Tie with a nail clipper or other suitable instrument. Take care to not cut the chair upholstery.
Pls read the following warranty information for important disclosures before using your new Human Touch massage chair.

Please note that the warranty begins on the original purchase date and consists of:

- In-Home (Labor): Human Touch will provide parts that are covered by this warranty, at no charge to the customer.
- Parts Only (Parts): Human Touch will provide parts that are covered by this warranty, at no charge to the customer.
- Structural (Metal Frame): Human Touch will provide parts that are covered by this warranty, at no charge to the customer.

In the unlikely event that your Human Touch product malfunctions or requires repair, please contact your retailer. For USA customers only, please contact Human Touch Customer Service at (800) 355-2762 between the hours of 6 AM and 5 PM PST or cs@humantouch.com for assistance. You can also send a fax to customer service at (800) 840-2940. All warranty service requires approval and authorization by Human Touch.

Coverage Guidelines:

The warranty is only valid within the United States and Canada provided the product has been operated according to the instructions accompanying it and has not been misused or damaged in any way that is beyond the control of Human Touch.

All service covered by this warranty must be approved by Human Touch and repairs performed by authorized technicians.

The warranty applies only to the massage chair; accessories or enhancements are not covered.

Important exclusions apply to cosmetic items such as fabrics, woods, foams, padding, plastics covers, etc.

Human Touch is not responsible in any way for losses, damages, or inconvenience caused by equipment failure.

For a complete listing of warranty coverage, exclusions, and limitations, visit humantouch.com.

Warranties do not apply to rental, business, commercial, institutional, or other non-residential users.

Proof of purchase (original receipt) is required for all warranty repairs.

EXTENDED WARRANTIES:

Human Touch offers extended warranty programs to enhance ownership of the Human Touch product. Extended warranty purchases are available within 90 days of purchase of Human Touch product from either the retailer or direct from the Human Touch Customer Service Department. Please visit humantouch.com for the latest terms and pricing for extended warranties.

General Limitations:

- The warranty is only valid within the United States and Canada provided the product has been operated according to the instructions accompanying it and has not been misused or damaged in any way that is beyond the control of Human Touch.
- All service covered by this warranty must be approved by Human Touch and repairs performed by authorized technicians.
- The warranty applies only to the massage chair; accessories or enhancements are not covered.
- Important exclusions apply to cosmetic items such as fabrics, woods, frames, padding, plastics covers, etc.
- Human Touch is not responsible in any way for losses, damages, or inconvenience caused by equipment failure.
- For a complete listing of warranty coverage, exclusions, and limitations, visit humantouch.com.
- Warranties do not apply to rental, business, commercial, institutional, or other non-residential users.
- Proof of purchase (original receipt) is required for all warranty repairs.
To replace the fuse:

1. Turn the Power button to OFF and unplug the chair from the wall outlet.
2. Using a small screwdriver or a coin, turn the fuse holder located on the power panel approximately 1/8 turn counter-clockwise. The fuse holder pops slightly out.
3. Replace the fuse with a new 5.0 amp fuse, then reinsert the fuse holder into the power panel.
4. Turn the fuse holder 1/8 turn clockwise to secure it.
5. Plug the chair back into the wall outlet and turn it on.

Specifications*

- **Operating Voltage:** AC110-120V, 60 Hz
- **Power Consumption:** 90 Watts
- **Chair Size (Reclined):** 55" x 31" x 20"H
- **Chair Weight:** 80 lbs.
- **Required recline clearance:** 14"
- **Maximum Load Weight:** 285 lbs.

*Specifications are subject to change without prior notice.